



Employment Opportunity

Jackson County

Please post this employment opportunity where all employees have access.

Position: Computer Support Technician I
Permanent Full-Time

Department: Information Technology

Description of Duties & Responsibilities: Position is responsible for support and maintenance of in-house computer systems, desktops, laptops and tablets. This position is responsible for all technology peripheral support. This includes installing, diagnosing, repairing, maintaining, and upgrading in a microcomputer environment, to ensure optimal performance. This position will troubleshoot problem areas in a timely and accurate fashion, and provide end user training and assistance where required.

Education & Experience Requirements: *Minimum:* High school diploma or GED and two years of directly related experience, an associate's degree in computer science, information systems or related technical field or an equivalent combination of education and experience.

Preferred: An associate's degree or higher in computer science, information systems or related technical field with end user support experience.

Starting Salary: \$27,937.59 (Grade 17)

Jackson County provides a robust offering of employee benefits including: employer paid medical and dental benefits, participation in the Local Government Employees Retirement System, paid leave (vacation, sick, and holiday), Employee clinic and wellness program, and supplemental benefit offerings.

Full overview of benefits available at <https://www.jacksonnc.org/employment-opportunities>

Application Requirements: Submit a complete State Application (PD107) to either location:

Jackson County	NCWorks Career Center
Human Resources Department	26 Ridgeway St., Suite 2
401 Grindstaff Cove Rd., Suite A-218	Sylva, NC 28779
Sylva, NC 28779	

State applications are available online at <http://www.jacksonnc.org/employment-opportunities> or can be obtained at the Jackson County Human Resources Office or the Sylva branch of the NC Division of Employment Security.

Closing Date: Friday, June 29, 2018

Jackson County is an Equal Opportunity Employer.

Pre-employment drug screen and criminal background checks are required.

Jackson County participates in the federal [E-Verify](#) program.

Jackson County Human Resources Department

401 Grindstaff Cove Road ▪ Sylva, NC 28779

828-631-2212 ▪ 828-631-2266 fax